



Wyoming Department of Education

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MEMORANDUM NO. 2012-081

TO: School District Superintendents
School District Tech Directors
Wyoming Community College Commission
University of Wyoming

FROM: Drew Dilly, CIO
Information Management Division

DATE: May 14, 2012

SUBJECT: Transition of the Wyoming Equality Network (WEN) and WEN Video from the Wyoming Department of Education (WDE) to the Wyoming Department of Enterprise Technology Services (ETS)

INFORMATION TO SHARE

The Departments of WDE and ETS collectively announce the transition of the WEN and WEN Video to ETS.

Effective immediately, in the effort to reduce the state's dependency on named individuals and increase the use of consolidated Information Technology (IT) support offices, the WEN and WEN Video will now be supported by ETS.

For WEN support, please use 307.777.5000

For WEN Video support, please continue to use 777.5100 or 800.327.3577

In both cases, support can be contacted via email to helpdesk@wyo.gov.

There is no action required on your part. We anticipate the change will be transparent to most users. However, some users might have direct numbers for Greg Lundvall, Matt Rolf, Leslie Brown, and/or Michael Villarreal (from Management Applications Incorporated - MAI). We ask that you please use the general support numbers and take advantage of the on-call service staff.

DD/wk