



Wyoming Department of Education

Dr. Jim McBride, Superintendent of Public Instruction
Hathaway Building, 2nd Floor, 2300 Capitol Avenue
Cheyenne, WY 82002-0050

Phone 307-777-7673 Fax 307-777-6234 Website www.k12.wy.us

MEMORANDUM NO. 2009-074

TO: School District Superintendents

FROM: Dr. Jim McBride

DATE: May 1, 2009

SUBJECT: Department of Family Services Programs Directory

Important – Please Share

The Wyoming Department of Family Services (DFS) has developed a programs directory in an effort to provide important information about DFS programs to those who work with DFS clients and we wanted to take the opportunity to share this tool with each of the districts. You're encouraged to distribute this document within your networks and hand it directly to people who could be served by DFS programs.

It's a complete guide to the services and programs DFS delivers, including direct contact information for each program. This is an important tool for district and school leaders and staffs that need to connect with DFS to meet the needs of at-risk students.

DFS will update it quarterly, and at least for now, we'll be circulating it in pdf form. The next scheduled update of this directory is early June.

For questions about the directory, please contact DFS Public Information Officer Juliette Rule at 777-3798 or jrule@state.wy.us.

JM:tcl

Attachment

State of Wyoming Department of Family Services

Programs Directory

**Tony Lewis,
Director**

Mission

**Families will assume more responsibility for raising their own children.
Communities will assume more responsibility for their own families.
The Department of Family Services will facilitate both to help children and families**

Vision

A department that is recognized for its professionalism, where client needs define the skills for individual workers, and where the skills of supervisors, field managers, consultants and administrators are better suited to those functions, where respect and appreciation define the culture, and where people support each other while holding each other accountable.

March 10, 2009

Next update to come June 2009

**Wyoming Department of Family Services
Third Floor Hathaway Building,
2300 Capitol Avenue
Cheyenne WY 82002
Voice: (307) 777-7564
Toll Free: 1-800-457-3659
Fax: (307) 777-7747**

DFS E-mail: feedback@state.wy.us Website: <http://dfsweb.state.wy.us>

Report abuse or neglect of a child or vulnerable adult by calling your local DFS office (see below), police or sheriff's office.

Tony Lewis, Director **(307) 777-7564**

Jacquie Bensley, Executive Assistant to the Director.....(307) 777-7564

Deputy Director Dan Wilde, JD..... **(307) 777-7734**

Supervisory duties include the oversight of divisions in the state office and district managers in the communities.

Ilaine Brown, Legal Secretary(307) 777-7734

Assistant Deputy, Policy and Legislation, Nicky Anderson **(307) 777-8539**

Supervisory duties include oversight of policy and rulemaking, constituent concerns (complaints) and public information.

Ilaine Brown, Legal Secretary(307) 777-7734

Staff

Juliette Rule, Public Information Officer(307) 777-3798

Kristie Langley, JD, Ombudsman(307) 777-6031

Jeff Dockter, MPA, Project Coordinator.....(307) 777-2926

Chad Shaver, Quality Assurance Coordinator, 2020 Grand Ave., Laramie 82070 (307)-721-1982

Divisions

Economic Assistance Division (EA) **(307) 777-5357**

Heather Babbitt, MPA, Administrator

Annette Jones, Administrative Assistant(307) 777-5846

Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002 Fax (307) 777-6276

Protective Services Division (PSD)..... **(307) 777-7150**

Rick Robb, Administrator

Sherryl Hubbard, Administrative Assistant(307) 777-3663

Family Success Center, 130 Hobbs, Cheyenne 82009 Fax (307) 777-3693

Juvenile Services Division (JSD) **(307) 777-7091**

Debra Dugan-Doty, MS, Administrator

Linda Rodriguez, Administrative Assistant.....(307) 777-6285

Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002 Fax (307) 777-3659

Early Childhood Development Division (ECD)..... **(307) 777-6848**

Sue Bacon, Administrator

Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002 Fax (307) 777-3659

Child Support Enforcement Division (CSE) **(307) 777-6948**

Brenda Lyttle, JD, Administrator

Kathy Neelands, Administrative Specialist(307) 777-5899

122 W. 25th St., Herschler Building, 1301 First Floor East, Cheyenne 82002 Fax (307) 777-5588

Financial Services Division (FSD)..... **(307) 777-6100**

Paul Yaksic, Administrator/Chief Financial Officer

Bernadette Beauclair, Administrative Assistant.....(307) 777-5474

Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002 Fax (307) 777-3659

State Operated Schools

Wyoming Boys' School

Main Number: (307) 347-6144

Fax: (307) 347-4869

Gary Gilmore, Superintendent
Administrative Asst., Gretchen Ruoff
1550 Highway 20 South
Worland, WY 82401

Wyoming Girls' School

Main Number: (307) 674-7476

Fax: (307) 674-4909

Clark Fairbanks, Superintendent
Administrative Asst., Bonnie Douglas
3500 Big Horn Ave.
PO Box 868
Sheridan, WY 82801

Alphabetical Listing Divisions and Programs

Child Support Enforcement Division

Child Support Enforcement uses contract and county field offices along with state personnel to find parents, establish paternity, establish child support and medical support orders, enforce child support and medical support orders and modify existing orders. We also receive and disburse child support payments. We serve any person who fills out an application and pays a \$25 application fee, and our services are not based on income. In addition, we receive case referrals when folks apply for public assistance or parents have a child in the custody of DFS.

Administrator, Brenda Lyttle, JD.....(307) 777-6948
Program Manager, Jay Mullendore(307) 777- 5653
POSSE IT Manager, Mike Budzinak(307) 7775653
Administrative Specialist, Kathy Neelands(307) 777- 6948
122 West 25th St., Herschler Building, 1301 First Floor East, Cheyenne 82002.Fax (307) 777-5588
Website <http://dfsweb.state.wy.us>

Local Child Support Offices by County

Albany, (307) 742-5688 or 800-742-3096, 2020 Grand Ste. 350, Laramie 82070
Big Horn, (307) 568-9329 or 800-871-9165, 415 W. "C" St, PO Box 327, Basin 82410
Campbell, (307) 687-1501 or 800-360-5220, 405 W. Boxelder, Ste. B6, Gillette 82718
Carbon, (307) 742-5688 or 800-742-3096, 2020 Grand Ste. 350, Laramie, 82070
Converse, (307) 358-0947 or 866-280-3719, 1954 Richards, Madora Plaza Ste. 3, PO Box 169, Douglas 82633
Crook, (307) 283-1515, 222A Cleveland, PO Box 706, Sundance 82729
Fremont, (307) 332-6380 or 800-996-6045, Second Floor Hallam Building, 409 Lincoln, PO Box 549, Lander 82520
Goshen, (307) 358-0947 or 866-280-3719, 1954 Richards, Madora Plaza Ste. 3, PO Box 169, Douglas 82633
Hot Springs, (307) 864-5742 or 800-432-1698, 415 Arapahoe, Thermopolis 82443
Johnson, (307) 684-9011, 381 N. Main St., Buffalo 82834
Laramie, (307) 635-3365 or 800-742-3092, 2015 Carey Ave., Cheyenne 82001
Lincoln, (307) 789-8187 or 800-482-3422, 1575 Hwy 150 S., Ste. J, Evanston 82930
Natrona, (307) 235-9229 or 800-292-3219, 300 N. Center, PO Box 2539, Casper 82601
Niobrara, (307) 358-0947 or 866-280-3719, 1954 Richards, Madora Plaza Ste. 3, PO Box 169, Douglas 82633
Park, (307) 527-8840 or 800-565-3224, 1002 Sheridan Ave., Cody 82414
Platte, (307) 358-0947 or 866-280-3719, 1954 Richards, Madora Plaza Ste. 3, PO Box 169, Douglas 82633
Sheridan, (307) 672-2599 or 800-565-4502, 224 S. Main, 4th Floor East, Sheridan 82801
Sweetwater, (307) 875-4725 or 800-742-3098, 25 Shoshoni St., Green River 82935
Sublette, (307) 332-6380 or 800-996-6045, Second Floor Hallam Building, 409 Lincoln, PO Box 549, Lander 82520
Teton, (307) 332-6380 or 800-996-6045, Second Floor Hallam Building, 409 Lincoln, PO Box 549, Lande, 82520
Uinta, (307) 789-8187 or 800-482-3422, 1575 Hwy 150 S., Ste. J, Evanston 82930
Washakie, (307) 347-8927 or 800-432-1675, 200 N. 7th St., Worland 82401
Weston, (307) 746-2311, 723 B Washington, Newcastle 82701

Northern Arapaho, (307) 857-2436, 325 Lefthand Ditch Road. Unit 9179, Arapahoe 82510

Complaints See "Ombudsman"

Early Childhood Programs Division

Early Childhood Division staff focus on improving the quality of and access to child care. Staffers work to ensure the safety of children in out-of-home care facilities, including child care programs and youth residential programs, through the licensing of these facilities and by offering technical assistance. We administer the Child Care Development Fund (CCDF) to help low-income families pay for child care and provide programs to improve the quality of child care.

Administrator, Sue Bacon.....(307) 777-6848
Financial Statistician, Ro-Jean Haug(307) 777-5491
Programs Manager, Michelle Weber(307) 777-6595
Child Care Representative, Eve Barela(307) 777-6350
Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002.....Fax (307) 777-3659
Website <http://dfsweb.state.wy.us>

Early Childhood Development Council created to facilitate a comprehensive statewide early childhood development strategic plan, promote parent and family education and join in coordinated health, child care and education services to help families maintain developmental opportunities for children.

Economic Assistance Division

Economic Assistance staff help people by determining eligibility for food assistance (SNAP or Supplemental Nutritional Assistance Program), health care (Medicaid) and home heating (LIEAP or Low Income Energy Assistance Program). We also connect people with dependent children to employment opportunities through a program called Personal Opportunities With Employment Responsibilities (POWER) and helps needy families achieve self-sufficiency through a program called Temporary Assistance for Needy Families (TANF). We also connect people with health care benefits such as KidCare/CHIP and WIC (a nutrition program for young children, pregnant and breast feeding women), programs administered through the Wyoming Department of Health. We also let people know about health care resources available in their communities.

Administrator, Heather Babbitt, MPA..... (307) 777-5357
Deputy Administrator, Coleen Collins..... (307) 777-6313
Julie Arp, Eligibility System Project Manager (307) 777-5821
Administrative Assistant, Annette Jones (307) 777-5846
Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002. Fax (307) 777-6276
Website<http://dfsweb.state.wy.us>

Centi\$ble Nutrition a collaboration between the University of Wyoming Cooperative Extension Service and DFS. The program is available in all Wyoming counties and on the Wind River Indian Reservation. Cent\$ible Nutrition helps SNAP (food stamp) users learn about cooking and shopping. Call the Cent\$ible Nutrition Program toll-free at 877-219-4646, or visit the Cooperative Extension Service Office in your county.

Alice Sullivan, (307) 777-6076, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

LIEAP (Low Income Energy Assistance Program) a state and federally funded program helping people pay home heating bills during from October through May. People who are approved for assistance through LIEAP may also be eligible for Weatherization services to make their homes more energy efficient and further lower heating costs. The program is open to home owners and renters. To learn more, call LIEAP toll-free at 800-246-4221.

Brenda Ilg, (307) 777-6346, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Link-Up America provides a discount on installation fees of 50 percent up to \$30 and allows eligible recipients to make no-interest payments on connection fees. It's part of TAP, which is explained further in this section.

Annette Jones, (307) 777-5846, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

POWER (Personal Opportunities With Employment Responsibilities) a time-limited pay-after-performance program, which assures families with a dependent child(ren) are working to become self-sufficient through employment, child support and other resources. Wyoming has the opportunity to implement programs to meet needs of families, satisfy state and federal requirements and provide fair and equitable treatment of all clients. The program is funded with state and federal dollars through the Temporary Assistance for Needy Families (TANF) block grant.

Corrine Ostermiller, (307) 777-5841, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

SNAP (Supplemental Nutrition Assistance Program) cornerstone of the federal food assistance program, and provides crucial support to needy households and to those moving from welfare to work. SNAP benefits are distributed electronically through the Wyoming Card. SNAP supports better nutrition for low-income households.

Jacque Petroski, (307) 777-6786, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Alice Sullivan, (307) 777-6076, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

TANF (Temporary Assistance for Needy Families) helps needy families achieve self-sufficiency. States receive a block grant to build and run programs to help needy families so children can be cared for in their own homes, reduce the dependency of needy parents by promoting job preparation, work and marriage, prevent out-of-wedlock pregnancies and encourage the formation and maintenance of two-parent families.

Corrine Ostermiller, (307) 777-5841, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

TAP (Telephone Assistance Program; also known as Lifeline) uses federal and state funds to help people and families maintain landline telephone service in their home.

Annette Jones, (307) 777-5846, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

TEFAP (The Emergency Food Assistance Program) works with DFS to get commodities to soup kitchens, food banks or other organizations helping low-income people. Food is collected at a distribution center in Casper and taken to more than 40 organizations statewide to help needy people.

Alice Sullivan, (307) 777-6076, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Family Services, Offices in Communities

To report neglect or abuse or for help connecting to community resources, apply for programs, including SNAPs (food stamps), LIEAP (home heating help) and Medicaid contact the field office in your community. (Applications for SNAPs and LIEAP can be printed from DFS' web site, <http://dfsweb.state.wy.us>)

Local Offices by Community

Afton, (307) 886-9232
631 Washington 83110
District Manager Keith Carter
Juvenile Probation Manager John Kelly

Buffalo, (307) 684-5513
381 N. Main 82834
District Manager Kathy Deiss
Juvenile Probation Manager Jeff Bell

Casper, (307) 473-3900
851 Werner Court No. 200 82601
District Manager Paul Fritzier
Juvenile Probation Manager Jeff Bell

Cheyenne, (307) 777-7921
1510 E. Pershing Blvd, 82002-0490
District Manager Carolyn Yeaman
Juvenile Probation Manager Jeff Lamm

Cody, (307) 587-6246
1301 Rumsey 82414
District Manager Ed Heimer
Juvenile Probation Manager Jen Neely

Douglas, (307) 358-3138
219 N. Russell 82633
District Manager Richard Linson
Juvenile Probation Manager Jeff Lamm

Evanston, (307) 789-2756
350 City View Drive No. 206 82930
District Manager Keith Carter
Juvenile Probation Manager John Kelly

Gillette, (307) 682-7277
1901 Energy Court No. 300 82716
District Manager Kathy Deiss
Juvenile Probation Manager Jeff Bell

Glenrock, (307) 436-9068
925 W. Birch 82637
District Manager Richard Linson
Juvenile Probation Manager Jeff Lamm

Greybull, (307) 765-9453
616 2nd Ave. N. 82426
District Manager Ed Heimer
Juvenile Probation Manager Jen Neely

Jackson, (307) 733-7757
115 W. Snow King 83001
District Manager Keith Carter
Juvenile Probation Manager John Kelly

Kemmerer, (307) 877-6670
1100 Pine Ave. 83101
District Manager Keith Carter

Juvenile Probation Manager John Kelly

Lander, (307) 332-4038
201 N. 4th 82520
District Manager Ed Heimer
Juvenile Probation Manager Jen Neely

Laramie, (307) 745-7324
2020 Grand Ave., Suite 400 82070
District Manager Carolyn Yeaman
Juvenile Probation Manager Jeff Lamm

Lusk, (307) 334-2153
905 S. Main 82225
District Manager Richard Linson
Juvenile Probation Carolyn Gill

Lyman, (307) 786-4011
225 W. Owens 82937
District Manager Keith Carter
Juvenile Probation Manager John Kelly

Newcastle, (307) 746-4657
2013 W. Main No. 101 82701
District Manager Kathy Deiss
Juvenile Probation Manager Jeff Bell

Pinedale, (307) 367-4124
111 N. Sublette 82941
District Manager Keith Carter
Juvenile Probation Keith Carter

Powell, (307) 754-2245, 109 W. 14th 82435
District Manager Ed Heimer
Juvenile Probation Manager Jen Neely

Rawlins, (307) 328-0612
215 W. Buffalo Ste. 359 82301
District Manager Richard Linson
Juvenile Probation Manager Jeff Lamm

Riverton, (307) 856-6521
120 N. Sixth E. 82501
District Manager Ed Heimer
Juvenile Probation Manager Jen Neely

Rock Springs, (307) 362-5630
2451 Foothill Blvd, No. 103, 82901
District Manager Keith Carter
Juvenile Probation Manager John Kelly

Sheridan, (307) 672-2404
111 E. Works St. 82801
District Manager Kathy Deiss
Juvenile Probation Manager Jeff Bell

Sundance, (307) 238-2014
102 N. 5th 82729
District Manager Kathy Deiss
Juvenile Probation Manager Jeff Bell

Thermopolis, (307) 864-2158
403 Big Horn 82443
District Manager Ed Heimer
Juvenile Probation Manager Jen Neely

Torrington, (307) 532-2191
1618 E. "M" St. 82240
District Manager Richard Linson
Juvenile Probation Manager Jeff Lamm

Wheatland, (307) 322-3790
975 Gilchrist 82201
District Manager Richard Linson

Foster Care Coordinators by County

Albany County, (307) 721-1984
2020 Grand Ave., Suite 400
Laramie 82070
Betty Malmskog

Big Horn County, (307) 548-6503
616 Second Ave. North
Greybull 82426
Kristie Collins

Campbell County, (307) 682-7277, ext. 248
1901 Energy Court, Suite 300
Gillette 82716
Ginger Jespersen

Carbon County, (307) 328-0612, ext. 38
P.O. Box 2409
Rawlins 82301
Jennifer Palmer

Converse County, (307) 532-2191
1618 East M Street
Torrington 82240
Carol Gooden-Rice

Crook County, (307) 682-7277, ext. 248
1901 Energy Court, Suite 300
Gillette 82716
Ginger Jespersen

Fremont County, (307) 332-4038
201 N. 4th Street
Lander 82520
D'Ann Nelson

Goshen County, (307) 532-2191
1618 East M Street
Torrington 82240
Carol Gooden- Rice

Hot Springs County, (307) 548-6503
616 Second Ave. North
Greybull 82426
Kristie Collins

Johnson County, (307) 682-7277, ext. 248
1901 Energy Court, Suite 300
Gillette 82716
Ginger Jespersen

Laramie County, (307) 777-5181

Juvenile Probation Manager Jeff Lamm

Worland, (307) 347-6181
1700 Robertson 82401
District Manager Ed Heimer
Juvenile Probation Manager Jen Neely

Eastern Shoshone Tribal Social Services, (307) 332-6591
PO Box 945 82514

Northern Arapahoe Nation Department of Social Services,
(307) 857-2436,
PO Box 9334 82510

1510 E. Pershing
Cheyenne 82001
Melody Watters

Lincoln County, (307) 789-2756, ext. 236
350 City View Dr., Suite 206
Evanston 82930
Holly Holmes

Natrona County, (307) 473-3924
851 Werner Ct., Suite 200
Casper 82601
Rose Fry

Niobrara County, (307) 532-2191
1618 East M Street
Torrington 82240
Carol Gooden- Rice

Park County, (307) 548-6503
616 Second Ave. North
Greybull 82426
Kristie Collins

Platte County, (307) 532-2191
1618 East M Street
Torrington 82240
Carol Gooden- Rice

Sheridan County, (307) 682-7277, ext. 248
1901 Energy Court, Suite 300
Gillette 82716
Ginger Jespersen

Sweetwater County, (307) 352-2564
2451 Foothill Blvd., Suite 103
Rock Springs 82901
Carmelinda Cornell

Sublette County, (307) 789-2756, ext. 236
350 City View Dr., Suite 206
Evanston 82930
Holly Holmes

Teton County, (307) 789-2756, ext. 236
350 City View Dr., Suite 206
Evanston 82930
Holly Holmes

Uinta County, (307) 789-2756, ext. 236
350 City View Dr., Suite 206

Evanston 82930
Holly Holmes

Washakie County, (307) 548-6503
616 Second Ave. North
Greybull 82426
Kristie Collins

Weston County, (307) 682-7277, ext. 248
1901 Energy Court, Suite 300
Gillette 82716

Ginger Jespersen

Northern Arapaho Tribe, (307) 857-5728
325 Left Hand Ditch Rd., Unit 9250
Arapaho 82510
Linda Antelope

Eastern Shoshone Tribe, (307) 332-6592
P.O. Box 945
Ft. Washakie 82514
Tanya Hebah

Financial Services Division

Financial Services Division is a core resource unit for DFS responsible for cost allocation, accounting and budgeting. We coordinate to provide personal computers/Local Area Networks (PC/LAN) for every division, conduct public assistance quality control, support for the prosecution, recovery investigations and collections in cases of fraud. In addition, we manage the State Disbursement Unit (SDU) to ensure timely distribution of child support payments.

Administrator/Chief Financial Officer, Paul Yaksic(307) 777-6100
Administrative Assistant, Bernadette Beauclair(307) 777-5474
Third Floor Hathaway Building, 2300 Capitol Ave., Cheyenne 82002Fax (307) 777-3659
Website <http://dfsweb.state.wy.us>

Fraud/Recovery Unit staffers work to enforce state statute concerning collection and distribution of public assistance benefits.

Nannette Vasey, (307) 777-6101, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Quality Control randomly surveys work of staffers responsible for determining who and how people qualify for public assistance benefits then works to correct errors.

Nannette Vasey, (307) 777-6101, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

PC/LAN responsible for computer hardware, software, networks and network security.

IT Supervisor, Bob McMillen, (307) 777-7445, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002
Help Desk Desk Email; DFSPC/LAN@state.wy.us 888-996-8793 or 777-7839
Help Desk Hours: Mon-Fri 7 a.m. to 5 p.m

Human Resources, Office of

Administrator, Roger Nelson, MPA(307) 777-5364
Human Resources Professional, Karen Sinner(307) 777-6097
Human Resources Specialist (Payroll), Kimra Griffith(307) 777-5819
Human Resources Specialist (Payroll) Kitty Conrils (307) 777-5826
Hathaway Bldg, Third Floor, Cheyenne 82002.....Fax (307) 777-7747

Information Technology see PC/LAN under Financial Services

Juvenile Services Division

The Juvenile Services Division is responsible for the court ordered supervision of adjudicated delinquents and children in need of supervision (CHINS). Juvenile probation officers are responsible for the community placement and monitoring of children in crisis or in need of services. Juveniles Services oversees the Wyoming Boys' School and Wyoming Girls' School. Staffers also oversee the central registry, a database of substantiated abuse and neglect perpetrators.

Administrator, Debra Dugan-Doty, MS(307) 777-7091
Division Deputy, Chris Smith(307) 777-5366
Administrative Assistant, Linda Rodriguez(307) 777-6285
Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002.....Fax (307) 777-3659
Website <http://dfsweb.state.wy.us>

Central Registry is the facilitation of background checks for agencies and organizations working with children or vulnerable adults. The process includes confirming people who have been substantiated for abuse or neglect by DFS and a Division of Criminal Investigation pre-screening for those who have been convicted of a felony affecting another person's health or safety. Organizations employing people who work with youth and vulnerable adults are required to do this background check for new and potential employees.

Kathy Garcia, (307) 777-5894, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Community Juvenile Services Boards will establish, maintain and promote the development of juvenile services in communities and gear them to early identification and diversion of children and youth at risk of entering the juvenile court system in an effort to prevent juvenile delinquency. Staffers provide technical assistance for the development and implementation of Juvenile Services Boards in communities throughout the state.

Nicole Anderson, (307) 777-6684, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002
Jeff Herb, (307) 777-3336, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

ISP (Intensive Supervised Probation) is the work done to supervise youth who have an extensive history of substance abuse and/or violent offenses.

Chris Smith, (307) 777-5366, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Interstate Compact for Juveniles is the coordination done to move juveniles across state lines. This is done for youth involved in court-ordered supervision as well as to ensure the safe return of runaways.

Lauri Lamm, (307) 777-5536, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Juvenile Probation is the work done to supervise youth adjudicated CHINS (Child In Need of Supervision) or delinquent through the state's Juvenile Court.

Chris Smith, (307) 777-5366, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Prevention is the work of managing the funding allocated by the Wyoming Legislature to develop community programs for at-risk youth.

Lauri Lamm, (307) 777-5536, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Re-entry Program is the work of facilitating a youth's return to their hometown after they've been to a residential treatment facility. Juvenile Services manages the funding and contracting associated with the community programs developed for youth transitioning from out-of-home care back to their hometowns.

Lauri Lamm, (307) 777-5536, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Wyoming Boys' School The Wyoming Boys' School is a secure facility providing adjudicated delinquent males ages 12-21 with opportunities to make necessary changes in their lives. Staff members provide supportive services focusing on psychological/emotional stability, educational and physical development, and mental health therapies. Programs are specifically designed for youth to learn socially responsible values and life skills, restructure their critical thinking skills and prepare for a successful transition back to their family and community.

Superintendent, Gary Gilmore.....(307) 347-6144
Administrative Assistant, Gretchen Ruoff (307) 347-6144
1550 Highway 20 South, Worland 82401.....Fax (307) 347-4869
Website <http://dfsweb.state.wy.us>

Wyoming Girls' School The Wyoming Girls' School is a therapeutic and educational facility for the treatment of court-ordered delinquent girls ages 12-21. Staffers provide gender-specific support services focusing on mental health and substance abuse treatment, educational and life skills development. The program teaches youth to take personal accountability for their actions and develop socially responsible values in preparation for a successful transition back to their family and community.

Superintendent, Clark Fairbanks.....(307) 674-7476
Administrative Assistant, Bonnie Douglas..... (307) 674-7476
PO Box 868, 3500 Big Horn Ave., Sheridan 82801.....Fax (307) 674-4909
Website <http://dfsweb.state.wy.us>

Media Relations See "Public Information Officer"

Ombudsman

The Ombudsman works to resolve constituent concerns or complaints about staff and access to programs while also help in the development and implementation of the department's policies and rules. The ombudsman also acts as the hearing officer in the benefit disqualification hearings. Constituents and clients can e-mail complaints or concerns to feedback@state.wy.us.

Kristie Langley, (307) 777-6031, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Protective Services Division

Protective Services Division's primary goal is to ensure children and vulnerable adults are safe. We are required by law to investigate and provide services to children who have been abused and neglected. Services can include foster care, in-

home services and, if needed, residential treatment centers to address issues stemming from emotional and physiological trauma. For vulnerable adults, including elders and those who have developmental delays, we connect those adults, caregivers and families with services and referrals within the community to help create or maintain a safe living environment.

Administrator, Rick Robb.....(307) 777-7150
Deputy Administrator, Zaffer Sharrif.....(307) 777-6203
Administrative Assistant, Sherryl Hubbard.....(307) 777-3663
Family Success Center, 130 Hobbs Ave., Cheyenne 82009.....Fax (307) 777-6073
Website.....<http://dfsweb.state.wy.us>

Adoption program is designed to place children who are legally free for adoption or have adoption as their goal. The program may include adoption subsidies for special needs children to facilitate adoption.

Maureen Clifton, (307)777-3570, 130 Hobbs Ave., Cheyenne, WY 82009

Adult Protective Services (APS) are provided to vulnerable adults who are in danger of abuse, neglect, and/or exploitation, are unable to protect themselves. To report a concern about a vulnerable adult please contact your local DFS office, your local law enforcement agency, or call 1-800-457-3659.

Dorothy Thomas, (307) 777-3602, 130 Hobbs Ave., Cheyenne 82009

Child Major Injury/ Fatality Review Team gathers information to assess the effectiveness of Wyoming's child welfare system. The team's focus is capturing trends involving child major injury, child fatalities, foster care services and child protective services.

Debra Hibbard, (307)777-5479, 130 Hobbs Ave., Cheyenne, 82009

Child Protective Services (CPS) works in the interests of children to preserve families whenever possible and prevent abuse and neglect. To report a concern about the safety of a child, please call your local DFS office or law enforcement.

Debra Hibbard, (307) 777-5479, 130 Hobbs Ave., Cheyenne 82009

Children's Trust Fund created to promote prevention and education programs to reduce child abuse and neglect incidents as well as reduce the need for state intervention.

Holly Meyer, (307) 777-7058, 130 Hobbs Ave., Cheyenne 82009

Confidential Intermediaries work for adoptees and their biological families in hopes of reconnecting the family members or collecting important medical histories. CIs, as these trained volunteers are called, are given special access to court records concerning the adoption. The adoptee or family member must request this help and while the effort to exchange information is made, people contacted always have the right to meet, exchange letters or do nothing at all. CIs won't pressure people involved in an adoption, but will present the opportunity to share contact information.

Rose Fry, (307) 473-3924, 851 Werner Ct., Suite 200, Casper, WY 82601

Family-centered Practice is a way of working with families, both formally and informally, across service systems to enhance their capacity to care for and protect their children. It focuses on the needs and welfare of children within the context of their families and communities. Family-centered practice recognizes the strengths of family relationships and builds on these strengths to achieve optimal outcomes. Family is defined broadly to include birth, blended, kinship, foster and adoptive families. The process used is Family Partnership Conferencing.

Diana Schafer, (307)777-6348, 130 Hobbs Ave., Cheyenne, WY 82009

Foster Care is a temporary service to ensure the safety and well-being of child(ren)/youth while in out-of-home placement.

Dana Ward, (307) 352-2509, 2451 Foothill Blvd., Suite 103, Rock Springs 82901

Independent Living provides services to ensure young people who spend time in foster care (particularly those who will age out or have aged out of the foster care system) are given opportunities to transition from foster care to living successful lives as independent adults.

Diana Schafer, (307)777-6348, 130 Hobbs Ave., Cheyenne, WY 82009

Interstate Compact on Adoption and Medical Assistance (ICAMA) helps ensure adopted children subject to an adoption subsidy agreement moving across state lines get medical and other services.

Maureen Clifton, (307)777-3570, 130 Hobbs Ave., Cheyenne, WY 82009

Jenny Allen, (307)777-1921, 130 Hobbs Ave., Cheyenne, WY 82009

Interstate Compact on the Placement of Children (ICPC) provides protection and services to children placed across state lines for foster care or adoption.

Maureen Clifton, (307)777-3570, 130 Hobbs Ave., Cheyenne, WY 82009
Jenny Allen, (307)777-1921, 130 Hobbs Ave., Cheyenne, WY 82009

Putative Father Registry created to provide a mechanism for fathers to assert their rights and for the state to honor fathers' rights with accountability and responsibility.

Maureen Clifton, (307)777-3570, 130 Hobbs Ave., Cheyenne, WY 82009

Youth Permanency is geared toward finding every child a permanent connection with at least one committed adult who provides a safe, stable and secure parenting relationship, love, unconditional commitment and lifelong support. A broad array of individualized permanency options exist: reunification, guardianship, and adoption are an important few among many.

Jenny Allen, (307)777-1921, 130 Hobbs Ave., Cheyenne, WY 82009

Public Information Officer

The PIO increases public awareness of the agency's mission and work in communities with information campaigns, Web site maintenance, public records requests and inter-agency collaborations.

Juliette Rule, (307) 777-3798, Third Floor, Hathaway Building, 2300 Capitol Ave., Cheyenne 82002

Rules Promulgation - See "Assistant Deputy Policy and Legislation"